

# INFORMATION BULLETIN

## WORKFORCE INVESTMENT ACT

Number: WIAB01-12

Date: August 1, 2001  
Expiration Date: 06/30/02  
69:40:is:4819

TO: WORKFORCE DEVELOPMENT COMMUNITY

SUBJECT: ACCESS FOR ALL: A RESOURCE MANUAL FOR MEETING THE  
NEEDS OF ONE-STOP CUSTOMERS WITH DISABILITIES

The Institute for Community Inclusion (ICI), a university-affiliated program at Children's Hospital in Boston, Massachusetts, has issued the above-referenced resource manual. The Workforce Investment Division (WID) is currently reviewing the 350-page guide, which contains recommendations based on the requirements of the Americans with Disabilities Act (ADA). It should be noted that the guide does not necessarily reflect State law. The California Fair Employment and Housing Act (FEHA) provides additional strictures that go beyond the ADA requirements. This notice should not be construed as an endorsement of the guide. However, the guide may be a useful resource for the workforce development community. The guide is available from the ICI Web site at the following link: <http://www.childrenshospital.org/ici/onestop/onestopmanual.html>.

Printed copies may be ordered for \$25 each, or you may download the document for no charge, in either Adobe Portable Document Format (PDF) or Microsoft Word format. Adobe Acrobat Reader software for viewing PDF files is available for free download from the following link: <http://www.adobe.com/prodindex/acrobat/readstep.html#reader>.

For individuals with visual impairments who use voice synthesizer software to read text files, Adobe Access software can convert PDF files to HTML or ASCII text format. Adobe Access is available at the following link: <http://access.adobe.com/>.

The WID is committed to providing materials in alternate formats to meet the needs of individuals with disabilities. Please direct any questions or requests to Karen Ronshausen of the Local Training Response Unit by voice telephone at (916) 653-5350, or by e-mail at [kronshau@edd.ca.gov](mailto:kronshau@edd.ca.gov).

/S/ BILL BURKE  
Chief